

Job Description **Program Manager**  7 March 2017

# Market Strategy – 20%

- Participate in annual market plan and strategy including, but not limited to: vendor selection, site logistics, education, community outreach and partners.
- Participate in the planning, review and evaluation of all educational and interactive market programs and events (educational value, resources and budget, fit with mission etc.).
- Coordinate vendor applications for Application Review Committee to continue to refine and develop a compelling product mix offered by a committed group of vendors. Lead Art Market Committee, planning and execution.
- Assist in setting operating days and hours, overall standards, vendor fees, etc.
- Research and compare other markets events, activities, themes, application processes, etc. and other state's legislation around farmers markets to continue to improve MCFM and the farmers market community in MN.

## Market Management - 65%

- Meet weekly with Marketing Manager to plan weekly markets and stall assignments.
- Recruit and confirm vendors prior to Market opening, manage vendor contracts, secure vendor forms, licenses, etc. Secure substitute vendors throughout season.
- Maintain and update vendor applications, acceptance and rejection letters. (both summer and winter markets), including updating vendor profiles on MCFM website
- Secure and manage permits from public works, zoning, licensing, health, animal control, and fire.
- Seek, develop and maintain good relationships with the Mill City neighborhood, the City of Minneapolis and other community partners.
- Assist in the recruiting, interviewing, selecting, training, evaluation and management of day staff, interns, and volunteers.
- Serve as first point of contact for vendor application process and weekly inquiries.
- Coordinate and confirm site logistics for events including staging, timing, and equipment & electrical needs, licenses/permits, etc.
- Work with Mill City Museum/building manager staff on weekly site logistics.
- Oversee the Zero Waste Program, Internship Program and educational programs.
- Assist with the Volunteer Program and Meet Your Vegetables Internship.
- Lead vendor meetings.
- Manage all market supplies.
- Promote the market by tabling at various expos, conferences and community events.
- Participate in establishing an effective and efficient office and practice accurate & organized record keeping.
- Assist the Executive Director and Benefit Planning Committee with the planning and execution of the annual benefit fundraiser in September



## Market Site Management - 15%

- On site managing of the market to include: vendor placement, equipment, electricity, traffic control, signage, event setup, entertainment, zero waste operations, etc. Includes attendance at the Market 18-20+ Saturdays per summer market and 7+ Saturdays per winter market.
- "Trouble shoot" market problems and manage incidental un-planned issues onsite and in the office.
- Enforce Mill City Farmers Market's rules, along with city, state and federal regulations.
- Supervise interns, volunteers and day-staff.
- Serve as point person for the sponsors and community partners at the market.
- Respond to vendor/customer complaints and inquiries.

# **Physical Requirements**

- Ability to lift up to 50 lbs several times a week.
- Ability to work 10-12 hour days standing in a fast-paced environment.

#### Skills and Abilities

- Bachelor's degree in a related field.
- Minimum of 3 years event/management experience.
- Advanced proficiency in Microsoft Word (required).
- Excellent organizational skills.
- Background and experience in local, organic foods movement (strongly preferred).
- Flexibility is required!
- Interest and ability to work in an independent, fast-paced environment.
- Strong interpersonal skills. Ability to diffuse difficult situations.
- Excellent communication skills, including writing, marketing and social media.
- Experience in bookkeeping and office management (preferred).
- Database experience (preferred)

### Hours & Salary:

- This is a salaried 40-hour/week position (hours vary slightly seasonally). Salary to commensurate with experience.
- Must be available to work most Saturdays May-October (5am-3pm) and a few Saturdays from November-April (7am-2pm).

Applications accepted on a rolling basis. Job to be filled ASAP
Please send your cover letter, resume, and references to:
Martha Archer, Executive Director @ Martha@millcityfarmersmarket.org